



Chomsky By SneakyLabs Privacy

Our Core Privacy Principles

1. **Local-First Storage:** Your therapeutic conversations stay on your device by default
2. **Explicit Consent:** Nothing is shared without your clear, active choice
3. **Minimal Data Collection:** We only collect what's necessary to provide our service
4. **No Training Data:** Your conversations are never used to train our AI
5. **Professional Standards:** We adhere to therapeutic industry privacy standards

What Information We Collect

Essential Information

- Email address (for authentication)
- Display name
- User role (Patient/Therapist/Institution)
- Font size preference
- Trial/subscription status (for paid tiers)

Optional Information

- Therapeutic conversations (stored locally by default)
- Connection preferences (therapist-patient relationships)
- Data sharing preferences

What We Don't Collect

- Personal health records
- Financial information beyond subscription status
- Browser history
- Device information beyond basic authentication needs
- Location data

How Your Data is Stored

Local Storage

- All conversations are stored locally on your device by default
- You maintain full control over your data
- You can delete conversations at any time
- Local storage uses industry-standard encryption

Cloud Storage (Optional)

Only if you explicitly opt in:

- Shared conversations with your therapist
- Account preferences
- Connection relationships

Data Sharing and Control

Patient Data Sharing

- Conversations remain private by default
- Sharing with therapists requires explicit opt-in
- You can revoke sharing permissions at any time
- You choose which conversations to share

Therapist Data Access

- Can only view explicitly shared patient conversations
- Access logs are maintained for transparency
- Patient data is compartmentalized
- No ability to download or export patient data

Institution-Level Privacy

- No direct access to patient conversations
- Access limited to therapist management
- Aggregate analytics only (no individual data)

Security Measures

Technical Security

- End-to-end encryption for all communications
- Industry-standard SSL/TLS protocols
- Regular security audits
- Automated threat detection

Access Controls

- Multi-factor authentication available
- Session management and timeout controls
- Role-based access control
- Audit logging of access attempts

Therapeutic Standards

Professional Ethics

- Adherence to psychotherapy ethical guidelines
- Compliance with mental health privacy standards
- Regular privacy impact assessments
- Continuous policy review and updates

Clinical Boundaries

- Clear separation of AI and human therapy
- Transparent referral processes
- Crisis protocol adherence
- Professional supervision framework

Your Rights

You have the right to:

- Access your data
- Delete your data
- Export your data
- Modify sharing preferences
- Revoke sharing permissions
- Request account deletion

Data Retention

- Local data: Retained until you delete it
- Shared data: Retained until sharing is revoked
- Account data: Retained until account deletion
- Audit logs: 90 days

Children's Privacy

- Service not intended for users under 18
- No knowing collection of minor data
- Immediate deletion if discovered
- Parental consent requirements

Emergency Situations

Crisis Protocol

- Emergency services contact information not stored
- Clear crisis referral procedures
- Transparent limitations of AI service
- Human intervention protocols

Changes to Privacy Policy

- Advance notice of changes
- Email notification of material updates
- Version history maintained

- Grace period for major changes

Contact Information

For privacy-related inquiries:

- Email: therapy@chomskytherapy.com
- Response time: Within 48 hours
- Data request handling: Within 30 days
- Designated privacy officer available

Regulatory Compliance

- GDPR compliance (EU users)
- CCPA compliance (California users)
- HIPAA-aligned practices
- Regular compliance audits

AI-Specific Privacy

AI Training

- No use of user data for AI training
- Pre-trained on approved academic sources
- Regular model audits
- Transparent AI limitations

AI Interactions

- No persistent memory between sessions
- No user profiling
- Clear AI identification
- No behavioural tracking

Data Protection

Encryption Standards

- AES-256 encryption at rest

- TLS 1.3 for data in transit
- Secure key management
- Regular encryption audits

Backup Protocol

- No automated backups of conversations
- Account settings backup only
- Encrypted backup storage
- Regular restore testing

Incident Response

Breach Protocol

- 72-hour notification commitment
- Detailed incident reporting
- Impact assessment process
- Remediation tracking

Recovery Process

- Clear recovery procedures
- User notification protocols
- Service restoration priorities
- Post-incident review

Third-Party Services

We use limited third-party services for:

- Authentication (Google SSO)
- Email communications
- Payment processing
- Infrastructure hosting

No third party has access to therapeutic content.

With warm regards,
Chomsky

www.chomsky.app